



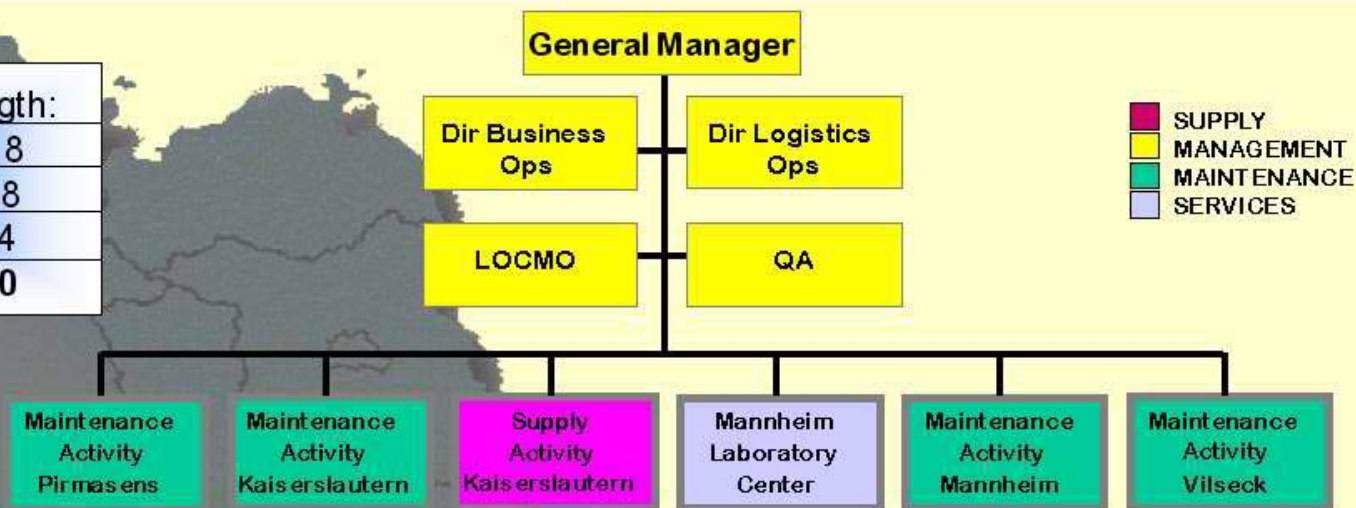
General Support Center – Europe





MISSION AND STRUCTURE

Personnel Strength:	
Mil:	8
DA Civ:	48
LN Civ:	1,544
	1,600



The General Support Center – Europe operates the theater logistics sustainment base and provides forward logistics in support of power projection. Provides supply, maintenance and unique logistics services to U.S. Army in Europe units and others as directed. Anticipates, prepares for and support future logistics requirements of the transformed Army. Provides training opportunities for National Guard and Army Reserve Overseas Deployment Training.



SUPPLY SUPPORT

**FY 02
REDISTRO
VALUE
>\$ 64 M**

**>75%
OF ALL
THEATER
REFERRALS**

**CENTRAL
DISTRIBUTION
OF OCIE**

**CENTRALIZED
THEATER
RETENTION
ACCOUNT**

**THEATER
STORAGE**

RETROGRADE

**RWT <7.5
DAYS**

**ONLY SITE
IN COMPLIANCE
WITH HN
HAZMAT RQMTS**

SUPPORTS CONOPS

**ONLY GS SUPPLY
CAPABILITY
LEFT IN USAREUR**

SUPPORTS READINESS

**PRODUCES COST
AVOIDANCE**

**Executed by:
Supply Activity
Kaiserslautern**





MAINTENANCE SUPPORT

GS REPAIR AND REFURBISHMENT PROGRAM

- Tracked and Wheeled Vehicles
- Communication and Electronics Equipment
- Bridging
- Shelters

**SUSTAINMENT
SERVICE LIFE
READINESS**

COMPONENT REBUILD UNDER NPO

- Automotive Components
- Electronics Components

**COST
AVOIDANCE &
READINESS**

Performed by:



Maint Act
Kaiserslautern



Maint Act
Pirmasens



Maint Act
Vilseck



Maint Act
Mannheim



MAINTENANCE SUPPORT

DIRECT SUPPORT AND MAINT OVERFLOW

- Tracked and Wheeled Vehicles
- Communication and Electronics Equipment

READINESS

NON-TACTICAL EQUIPMENT

- Special Purpose Veh & MHE Maintenance

**WELL BEING
OF
SOLDIERS**

Performed by:



Maint Act
Pirmasens



Maint Act
Vilseck

+ all others
as required

**AVERAGE
PLANT RATE:
\$32**



MAINTENANCE CONTRACTING

LOGISTICS CONTRACT MANAGEMENT OFFICE

MAINTENANCE REQUEST
DA 2407 OR FUNDED
MIPR



REQUIREMENT

TECHNICAL DATA PKG
PR&C/RCO COORD
CUSTOMER LIAISON
WOLF DATA
RMO BILLING

GSC-E
FACILITIES

PRODUCT QA
CUSTOMER CONCERNS
TECHNICAL ADMINISTRATION
VALIDATE BILLING
INVOICE PROCESSING

LOCMO

VALIDITY
CHECK

CAPABILITY
AVAILABLE

BEST
VALUE

CONTRACT

COR/QAR

FY 02 VOLUME:
\$ 198 M
@ AVG 20%
COST AVOIDANCE

- Leverages Buying Power
- Ensures Uniform Standards
- Relieves Customers of Burden



UNIQUE FUNCTIONS AND SERVICES

- ARMY OIL ANALYSIS PROGRAM



- MATERIEL TESTING



- DEPLOYMENT LIFE SUPPORT





MISSION ESSENTIAL TASK LIST

- **PROVIDE SUSTAINMENT LOGISTICS SUPPORT.**
- **PROVIDE RAPID RESPONSE LOGISTICS SUPPORT FOR CONTINGENCY OPERATIONS & DEPLOYMENT OF EXPEDITIONARY FORCES.**
- **PROTECT AND PROMOTE THE WELL-BEING OF ASSIGNED PERSONNEL.**
- **ANTICIPATE FUTURE LOGISTICS SUPPORT REQUIREMENTS AND DEVELOP CAPABILITIES TO MEET THEM.**
- **INTEGRATE AND TRAIN RC AND NG DS/GS SUPPLY AND MAINTENANCE UNITS.**
- **PROVIDE COMMAND AND CONTROL FOR ASSIGNED PROGRAMS AND ACTIVITIES.**



OUR COMMITMENT TO QUALITY

● PUTTING CUSTOMER FIRST

Customer Assistance and Customer Complaint Team

- On site within 48 hours
- Valid complaint = free rework
- Technical consulting and advice
- Our interface to the customer

**114 VALID
COMPLAINTS
AGAINST 84,235
ITEMS**

● QUALITY MANAGEMENT

ISO 9001:2000 certified

- Meets commercial industry standard
- All processes documented
- Compliance in execution
- Closed loop QM system for entire organization
- Unique within Army

**STANDARD FOR
NATIONAL MAINT
PROGRAM
?**



SEAMLESS AND INTEGRATED SUPPORT

	USAREUR DIRECT	USAREUR UNITS REIMB	NON- USAREUR REIMB	AMC REIM	CECOM REIMB
SUPPLY SUPPORT	●			●	
REPAIR OF TRACKED & WHEELED VEHICLES	●	●	●		
COMP REPAIR				●	
COMMO & SHELTER REPAIR	●	●	●		●
OTHER LOG SERVICES	●	●	●		

MANAGING MANY FUNDING STREAMS – PROVIDING TOP
QUALITY PRODUCTS TO CUSTOMER REQUIREMENTS



GSC-E ON ANY GIVEN DAY

602 Supply Requisitions

1,391 Supply Receipts = 20 trailer loads

2,387 Supply Shipments = 29 trailer loads

495 Oil Samples analyzed

29 items repaired / refurbished

54 Items repaired through contractors

\$ 198M in contract management

..... for Readiness and Well-being of Soldiers!



